



# IBM Express Portfolio is updated to include new IBM System x models

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## Overview

Effective October 18, 2011, IBM® announces new Express® Seller models, with special pricing and terms and conditions.

The information for these models is based on standard models but is not an exact match.

Review the specifications included in this announcement and in the IBM announcements listed below for specific information regarding technical specifications, warranty, and terms and conditions applicable to these models.

New part number	Standard part number	IBM announcement number	Announcement date
2583K1G	258332G	ZG11-0039	September 13, 2011
2583K2G	258372G	ZG11-0039	September 13, 2011
2583K3G	258372G	ZG11-0039	September 13, 2011

## Key prerequisites

None

## Planned availability date

October 28, 2011

## Description

	2583K1G
Processor	Pentium™ G850 2C (65W)
Internal speed	2.9 GHz
External speed	1333 MHz
Number standard	1
Maximum	1
Cache	3 MB
Memory	2 GB
DIMMs	1 x 2GB
(1Rx8, 1.5V, PC3-10600 CL9	ECC DDR3 1333MHz LP UDIMM)
Sockets UDIMM	4
Capacity UDIMM	32 GB <sup>1</sup>

Video controller	Integrated in BMC
Memory	16 MB (shared)
HDD	3.5" SS SATA
HDD controllers	SATA
Channels	1
Connector int.	6
Connector ext.	0
RAID	On-board
Disk standard	1x 250GB 7K2 3.5" SS SATA
Tape backup	0
Total bays	3
5.25/3.5-in half-high <sup>2</sup>	1
3.5-in slim	2
2.5-in slim	0
Hot-swap	0
Internal capacity	4 TB <sup>3</sup>
Standard	250GB
Bays available	1
5.25/3.5-in half-high	0
3.5-in slim	1
2.5-in slim	0
Hot-swap	0
Total slots	2
PCI 2.2 (32/33 MHz)	0
PCI-E (x16/xx8/x4/x1)	2
Slots available	2
Management proc.	IMM2
Ethernet controller	Dual Gb
Optical drive (SATA)	Multiburner
Diskette drive	0
Power supply	300 W
Number standard	1
Hot-swap	No
Redundant power	No
Auto restart	Yes
	2583K2G
Processor	Xeon E3-1240 4C (80W)
Internal speed	3.3 GHz
External speed	1333 MHz
Number standard	1
Maximum	1
Cache	8 MB
Memory	2 GB
DIMMs	1 x 2GB
	(1Rx8, 1.5V, PC3-10600 CL9 ECC DDR3 1333MHz LP UDIMM)
Sockets UDIMM	4
Capacity UDIMM	32 GB <sup>1</sup>
Video controller	Integrated in BMC
Memory	16 MB (shared)
HDD	2.5" HS SAS
RAID Card	BR10i1v2
HDD controllers	SAS
Channels	4
Connector int.	1
Connector ext.	0
Disk standard	2x 300GB 10K 2.5" HS SAS
Tape backup	0
Total bays	5
5.25/3.5-in half-high <sup>2</sup>	1
3.5-in slim	0
2.5-in slim	4
Hot-swap	4
Internal capacity	2.4 TB <sup>4</sup>
Standard	600GB
Bays available	2
5.25/3.5-in half-high	0
3.5-in slim	0
2.5-in slim	2
Hot-swap	2
Total slots	2
PCI 2.2 (32/33 MHz)	0

PCI-E (x16/xx8/x4/x1)	2
Slots available	1
Management proc.	IMM2
Ethernet controller	Dual Gb
Optical drive (SATA)	Multiburner
Diskette drive	0
Power supply	300 w
Number standard	1
Hot-swap	No
Redundant power	No
Auto restart	Yes
	2583K3G
Processor	Xeon E3-1240 4C (80W)
Internal speed	3.3 GHz
External speed	1333 MHz
Number standard	1
Maximum	1
Cache	8 MB
Memory	2 GB
DIMMS	1 x 2GB
	(1Rx8, 1.5V, PC3-10600 CL9 ECC DDR3 1333MHz LP UDIMM)
Sockets UDIMM	4
Capacity UDIMM	32 GB <sup>1</sup>
Video controller	Integrated in BMC
Memory	16 MB (shared)
HDD	2.5" HS SAS
RAID Card	BR10ilv2
HDD controllers	SAS
Channels	4
Connector int.	1
Connector ext.	0
Disk standard	2x 500GB 7K2 2.5" HS SAS
Tape backup	0
Total bays	5
5.25/3.5-in half-high <sup>2</sup>	1
3.5-in slim	0
2.5-in slim	4
Hot-swap	4
Internal capacity	2.4 TB <sup>4</sup>
Standard	1 TB
Bays available	2
5.25/3.5-in half-high	0
3.5-in slim	0
2.5-in slim	2
2.5-in slim	2
Hot-swap	2
Total slots	2
PCI 2.2 (32/33 MHz)	0
PCI-E (x16/xx8/x4/x1)	2
Slots available	1
Management proc.	IMM2
Ethernet controller	Dual Gb
Optical drive (SATA)	Multiburner
Diskette drive	0
Power supply	300 w
Number standard	1
Hot-swap	No
Redundant power	No
Auto restart	Yes

<sup>1</sup> Based upon 4x 8GB UDIMMs.

<sup>2</sup> This bay does not support HDD options.

<sup>3</sup> Capacity is based on the installation of 2x 2TB 3.5" SATA HDDs.

<sup>4</sup> Capacity is based on the installation of 4x 600GB 2.5" HS SAS. For the most up-to-date information on supported HDD options, visit

<http://www-03.ibm.com/servers/eserver/serverproven/compat/us/>

## Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on the products' accessibility compliance can be requested via IBM's website

[http://www-03.ibm.com/able/product\\_accessibility/index.html](http://www-03.ibm.com/able/product_accessibility/index.html)

## Reference information

Refer to the following hardware announcements for product information:

New part number	Standard part number	IBM announcement number	Announcement date
2583K1G	258332G	ZG11-0039	September 13, 2011
2583K2G	258372G	ZG11-0039	September 13, 2011
2583K3G	258372G	ZG11-0039	September 13, 2011

## Product number

Description	Machine type	Model	Part number
IBM System x			
Express Model 3250 M4	2583	K1G	2583K1G
Express Model 3250 M4	2583	K2G	2583K2G
Express Model 3250 M4	2583	K3G	2583K3G
x3250 M4			
2583K1G	1x Pentium G850 2.9GHz 2C 3MB / 1333 DDR3 (65W), 2GB (1x 2GB (1Rx8, 1.5V No Chipkill) UDIMM), 1x 250GB 7K2 3.5" SS SATA (2), C100, Multiburner, 1x300W 80+ Bronze Fixed PSU		
2583K2G	1x Xeon E3-1240 4C 3.3GHz 8MB/ 1333 DDR3 (80W), 2GB (1x 2GB (1Rx8, 1.5V No Chipkill) UDIMM), 2x 300GB 10K 2.5" HS SAS (4), BR10ilv2, Multiburner, 1x300W 80+ Bronze Fixed PSU		
2583K3G	1x Xeon E3-1240 4C 3.3GHz 8MB/ 1333 DDR3 (80W), 2GB (1x 2GB (1Rx8, 1.5V No Chipkill) UDIMM), 2x 500GB 7K2 2.5" HS SAS (4), BR10ilv2, Multiburner, 1x300W 80+ Bronze Fixed PSU		

Announced in:

K1G  
Refer to the list in the [Announcement countries](#) section.

K2G  
Refer to the list in the [Announcement countries](#) section.

K3G  
Refer to the list in the [Announcement countries](#) section.

## Services

### Global Technology Services

IBM services include business consulting, outsourcing, hosting services, applications, and other technology management.

These services help you learn about, plan, install, manage, or optimize your IT infrastructure to be an on-demand business. They can help you integrate your high-speed networks, storage systems, application servers, wireless protocols, and an array of platforms, middleware, and communications software for IBM and many non-IBM offerings. IBM is your one-stop shop for IT support needs.

For details on available services, contact your IBM representative or visit

<http://www.ibm.com/services/>

For details on available IBM Business Continuity and Recovery Services, contact your IBM representative or visit

<http://www.ibm.com/services/continuity>

For details on education offerings related to specific products, visit

<http://www.ibm.com/services/learning/index.html>

Select your country, and then select the product as the category.

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## Technical information

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### Planning information

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#### *Customer responsibilities*

These systems are designated as customer setup (CSU).

#### *Supplies*

**For end users:** None

### Security, auditability, and control

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For a complete description of each product, refer to the IBM announcements in the [Reference information](#) section.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communications facilities.

### Global Technology Services

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Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings, for the efficient installation, implementation, and/or integration of this product.

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## Terms and conditions

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To obtain copies of the IBM Statement of Limited Warranty, contact your reseller or IBM.

### Warranty period

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Three years

## Warranty service

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An IBM part or feature installed during the initial installation of an IBM machine is subject to a full warranty effective on the date of installation of the machine. An IBM part or feature that replaces a previously installed part or feature assumes the remainder of the warranty period for the replaced part or feature. An IBM part or feature added to a machine without replacing a previously installed part or feature is subject to a full warranty effective on its date of installation. Unless specified otherwise, the warranty period, type of warranty service, and service level of a part or feature are the same as those for the machine it is installed in.

The following have been designated as consumables or supply items and are therefore, not covered by this warranty:

- Battery

If required, IBM provides repair or exchange service depending on the type of warranty service specified below for the machine. IBM will attempt to resolve your problem over the telephone or electronically by access to an IBM website. You must follow the problem determination and resolution procedures that IBM specifies. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response-time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations. Additional charges may apply outside IBM's normal service area. Contact your local IBM representative or your reseller for country- and location-specific information.

The type of service is Customer Replaceable Unit (for example, keyboard, mouse, speaker, memory, or hard disk drive) Service and On-site Service.

### ***Customer Replaceable Unit (CRU) Service***

IBM provides a replacement CRU to you for you to install. CRU information and replacement instructions are shipped with your machine and are available from IBM at any time on your request. A CRU is designated as being either a Tier 1 or a Tier 2 CRU. Installation of a Tier 1 CRU is your responsibility. If IBM installs a Tier 1 CRU, at your request, you will be charged for the installation. You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service specified below, On-site Service.

Based upon availability, a CRU will be shipped for next business day (NBD) delivery. IBM specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned to IBM. When return is required, return instructions and a container are shipped with the replacement CRU, and you may be charged for the replacement CRU if IBM does not receive the defective CRU within 15 days of your receipt of the replacement.

The following have been designated as a Tier 1 CRU:

- Blank filler
- Cable-management arm
- Hard disk drive
- Hot-swap fan
- Hot-swap power supply
- Lift handle kit
- Memory DIMM
- Memory expansion card
- Optical drive
- PCI adapter
- PCI divider
- Power cord

- Service label
- Service processor
- System label
- Top cover
- Voltage regulator module
- CMOS battery

### ***On-site Service***

This provides On-site Repair, 9 hours per day, Monday through Friday excluding holidays, NBD response. IBM or your reseller will repair the failing machine at your location and verify its operation. You must provide a suitable working area to allow disassembly and reassembly of the IBM machine. The area must be clean, well lit, and suitable for the purpose. On-site Service is not available in all countries, and some countries have kilometer or mileage limitations from an IBM service center. In those locations where On-site Service is not available, the normal in-county service delivery is used.

### ***International Warranty Service***

International Warranty Service (IWS) is available in selected countries or regions.

The warranty service type and the service level provided in the servicing country may be different from that provided in the country in which the machine was purchased.

Under IWS, warranty service will be provided with the prevailing warranty service type and service level available for the IWS-eligible machine type in the servicing country and the warranty period observed will be that of the country in which the machine was purchased.

To determine the eligibility of your machine and to view a list of countries where service is available, visit

<http://www-947.ibm.com/support/entry/portal/docdisplay?Indocid=GCOR-3FBJK2>

For more information, refer to Marketing Announcement ZS01-0168, dated September 25, 2001.

### ***Licensing***

Programs included with this product are licensed under the terms and conditions of the License Agreements that are shipped with the system.

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## **IBM Electronic Services**

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IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

To learn how Electronic Services can work for you, visit

<http://www.ibm.com/support/electronic>

## ServicePacs

The announced products are also eligible for ServicePac® warranty upgrades. ServicePacs provide a higher level of service than that provided under the base IBM Machine Warranty.

ServicePacs can be purchased from your IBM Business Partner and are specific to the machines/products listed.

ServicePac offering	PC number	Ordering part number
3yr On-site Repair 9hr x 5 days 4hr Resp Tar	PC859 e-ServicePac	51J8874
3yr On-site Repair 24hr x 7 days 4hr Resp Target	PC860 e-ServicePac	51J8875 (2)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC511 e-ServicePac	41W9365 (4)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC865 e-ServicePac	51J9454 (UK only)
3yr On-site Repair 24hr x 7 days 8hr Committed Service	PC1470 e-ServicePac	91Y7384 (France only)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC1469 e-ServicePac	91Y7383 (Italy only)
3yr On-site Repair 24hr x 7 days 6hr Committed Service	PC1468 e-ServicePac	91Y7382 (7)
3yr On-site Repair 24hr x 7 days 8hr Committed Service	PC533 e-ServicePac	41W9684 (5)
3yr On-site Repair 24hr x 7 days 8hr Committed Service	PC1467 e-ServicePac	91Y7381 (11)
3yr On-site Repair 24hr x 7 days 24hr Committed Service	PC1472 e-ServicePac	91Y7386 (12)
3yr On-site Repair 24hr x 7 days 24hr Committed Service	PC1473 e-ServicePac	91Y7387 (6)
4yr On-site Repair	PC861 e-ServicePac	51J8876 (2)



9hr x 5 days 4hr Resp Target

4yr On-site Repair 24hr x 7 days 4hr Resp Target	PC862 e-ServicePac	51J8877 (2)
5yr On-site Repair 9hr x 5 days 4hr Resp Target	PC863 e-ServicePac	51J8878(2 )
5yr On-site Repair 24hr x 7 days 4hr Resp Target	PC864 e-ServicePac	51J8879 (2)
3yr On-site Repair 9hr x 5 days NBD Comm Parts	PC1011 e-ServicePac	65Y0978 (Russia only)

#### Essentials and Virtualized Essentials

ServicePac offering	PC number	Ordering part number
3yr Essentials HW&SW Support	PC1236 e-ServicePac	91Y5185 (13)
3yr Virtual Essentials HW&SW Support	PC1237 e-ServicePac	91Y5186 (13)
3yr Essentials HW&SW Support	PC1363 e-ServicePac	91Y6139 (14)
3yr Virtual Essentials HW&SW Support	PC1364 e-ServicePac	91Y6140 (14)
3yr Essentials HW&SW Support	PC1421 e-ServicePac	91Y6418 (15)
3yr Virtual Essentials HW&SW Support	PC1422 e-ServicePac	91Y6419 (15)
3yr Essentials HW&SW Support	PC1447 e-ServicePac	91Y6444 (16)
3yr Virtual Essentials HW&SW Support	PC1448 e-ServicePac	91Y6445 (16)

#### Announcement countries for ServicePacs

Announcement is restricted to the following countries:

#### e-ServicePac

Austria	Belgium	Bulgaria	Croatia	Czech Rep
Denmark	Egypt	Estonia (8)	Finland	France (1)
Germany	Greece	Hungary	Ireland	Israel
Italy	Latvia (8)	Lithuania (8)	Luxembourg	Morocco (9)
Netherlands	Norway	Pakistan	Poland	Portugal
Romania	Russia (2)	Serbia	Slovakia	Slovenia
South Africa	Spain	Sweden	Switzerland	Tunisia (10)
Turkey	Ukraine	United Kingdom (3)		

- (1) Except overseas territories
- (2) Except Russia
- (3) UK mainland only
- (4) Austria, Germany, Turkey, and South Africa only
- (5) Czech Republic, Hungary, Poland, Slovakia, Slovenia, Switzerland, Romania, Russia, Bulgaria, Croatia, Serbia, Morocco, and Tunisia only
- (6) Czech Republic, Hungary, Poland, Russia, Bulgaria, Slovakia, Slovenia, Turkey, Romania, Croatia, Serbia, Morocco, and Tunisia only
- (7) Belgium, Netherlands, and Luxembourg only
- (8) Order and registration via Finland
- (9) Restricted to 50 km of Casablanca/Rabat
- (10) Restricted to 50 km of Tunis
- (11) Denmark, Sweden, Finland, and Norway only
- (12) Austria, Germany, Switzerland, South Africa, Belgium, Luxembourg, and Netherlands only
- (13) Austria, Greece, Italy, Israel, Luxembourg, Portugal, South Africa, Spain, and Switzerland

- (14) Hungary, Poland, Slovenia, and Turkey
- (15) Belgium, Denmark, Finland, France, Netherlands, Norway, Sweden, and United Kingdom
- (16) Germany only

#### Maintenance

The products in this document are also covered by Maintenance Agreements and ServiceSuite® contracts.

### **Terms and conditions for Express Seller Products**

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The designated products are available only as part of the IBM Express Seller program. For full details of the terms and conditions, refer to the Express Seller Program Terms and Conditions applicable to a specific Business Partner.

**Note:** Copies of the Express Seller Program Terms and Conditions are available locally

In summary:

- Orders for Express Seller Products must be placed on an order specifically identified as 'Express Seller' and should not contain any other (non-Express Seller) product.
- Orders may only be placed for currently eligible Express Seller products.
- IBM will undertake to deliver products purchased under the terms of the Express Seller program within a specified number of days. For full details of the delivery terms for your country, refer to the Express Seller Program Terms and Conditions.
- Products purchased under this program are eligible for 15 days' price protection from the date of shipment. For full details, refer to the program Terms and Conditions.
- There is no accommodation for the return to IBM of any products ordered under the terms of this program.
- Products purchased under the terms of this offering are not available to be sold as part of a Special Bid.

### **Warranty service upgrades**

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#### ***IBM hourly service rate classification***

Two

#### ***Field-installable features***

Yes

#### ***Model conversions***

No

#### ***Machine installation***

Customer setup. Customers are responsible for installation according to the instructions IBM provides with the machine.

#### ***Graduated program license charges apply***

No

#### ***Licensed machine code***

IBM machine code is licensed for use by a customer on the IBM machine for which it was provided by IBM under the terms and conditions of the IBM License Agreement for machine code, to enable the machine to function in accordance with

its specifications, and only for the capacity authorized by IBM and acquired by the customer. You can obtain the agreement by contacting your IBM representative or visiting

[http://www.ibm.com/servers/support/machine\\_warranties/machine\\_code.html](http://www.ibm.com/servers/support/machine_warranties/machine_code.html)

If the machine does not function as warranted and your problem can be resolved through your application of downloadable machine code, you are responsible for downloading and installing these designated machine code changes as IBM specifies. If you would prefer, you may request IBM to install downloadable machine code changes; however, you may be charged for that service.

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## Pricing

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For all local charges, contact your IBM representative.

### IBM Global Financing

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IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

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## Announcement countries

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### K1G

All European, Middle Eastern, and African countries excluding the following countries:

- Russia
- Armenia
- Belarus
- Georgia
- Kazakhstan
- Kyrgyzstan
- Ukraine
- Azerbaijan
- Tajikistan
- Turkmenistan
- Uzbekistan

### K2G

ONLY the countries below:

- Austria
- Switzerland
- Germany
- Denmark
- Sweden
- Norway

Finland  
Iceland  
United Kingdom  
Ireland  
Belgium  
Luxembourg  
Netherlands  
France  
Italy  
Spain  
Portugal  
Greece  
Israel  
Cyprus  
Malta

K3G

ONLY the countries below:

Afghanistan  
Albania  
Algeria  
Angola  
Bahrain  
Benin  
Bosnia & Herzegovina  
Botswana  
Bulgaria  
Burkina Faso  
Burundi  
Cameroon  
Cape Verde Islands  
Central African Republic  
Chad  
Congo Rep  
Congo, The Democratic Republic of  
Cote D'Ivoire (Ivory Coast)  
Croatia  
Czech Republic  
Djibouti  
Egypt  
Equatorial Guinea  
Eritrea  
Estonia  
Ethiopia  
Gabon  
Gambia  
Ghana  
Guinea  
Guinea-Bissau  
Hungary  
Iran, Islamic Republic of  
Iraq  
Jordan  
Kenya  
Kosovo  
Kuwait  
Latvia  
Lebanon  
Lesotho  
Liberia  
Libya  
Lithuania  
Macedonia, The former Yugoslav Republic of  
Madagascar  
Malawi  
Mali  
Mauritania  
Mauritius  
Moldova, Republic of  
Montenegro  
Morocco  
Mozambique

Namibia  
Niger  
Nigeria  
Oman  
Pakistan  
Palestinian Territory  
Poland  
Qatar  
Romania  
Rwanda  
Sao Thome Island  
Saudi Arabia  
Senegal  
Serbia  
Seychelles  
Sierre Leone  
Slovakia  
Slovenia  
Somalia  
South Africa  
Sudan  
Swaziland  
Syria (Syrian Arab Republic)  
Tanzania  
Togo  
Tunisia  
Turkey  
Uganda  
United Arab Emirates (Abu Dhabi, Dubai)  
Western Sahara  
Yemen  
Zambia  
Zimbabwe

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<http://www.ibm.com/planetwide/>